



## **NETWORK ADJUSTMENT**

We are continuously reviewing our network operations and adjusting our flight schedule following several travel restrictions to stations we operate in. Below are the current adjustments:

- Suspension of the Rome – Geneva route effective 13<sup>th</sup> March 2020 to 30<sup>th</sup> April 2020
- Suspension of Malindi effective 16<sup>th</sup> March 2020 until further notice
- Suspension of 1 of 2 frequencies to Mumbai KQ210/1 effective 17<sup>th</sup> March 2020 to 15<sup>th</sup> April 2020
- The remaining Mumbai KQ204/5 frequency will be upgraded to the Boeing 787 Dreamliner effective 17<sup>th</sup> March 2020 to 15<sup>th</sup> April 2020

The situation remains dynamic and we will provide regular updates where necessary. In the meantime, all our other flights are unaffected by these adjustments and continue to operate normally.

For all our customers who have been affected by the suspension, we will rebook them on alternative flights, extend a full refund to those who would like to cancel their travel or waive booking fees for those willing to reschedule their flights with us to a later date.

## **Corporate Communications**

12 March 2020

## **About Kenya Airways**

Kenya Airways, a member of the Sky Team Alliance, is a leading African airline flying to 54 destinations worldwide, 41 of which are in Africa and carries over four million passengers annually. It continues to modernise its fleet with its 34 aircraft being some of the youngest in Africa. This includes its flagship B787 Dreamliner aircraft. The on-board service is renowned and the lie-flat business class seat on the wide-body aircraft is consistently voted among the world's top 10. Kenya Airways takes pride for being in the forefront of connecting Africa to the World and the World to Africa through its hub at the new ultra-modern Terminal 1A at the Jomo Kenyatta International Airport in Nairobi. Kenya Airways celebrated 43 years of operation in January 2020 and was named Africa Leading Airline 2019 by the World Travel Awards. For more information, please visit [www.kenya-airways.com](http://www.kenya-airways.com) or call our 24HR Contact Center: +254 20 327 4747, Twitter: @KenyaAirways, Facebook: KenyaAirways, Instagram: OfficialKenyaAirways

